

# X4

## USER GUIDE

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## **WELCOME**

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## **DETAILED INSTRUCTIONS**

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# WELCOME

# JAYBIRD X4

## RUGGED VERSATILITY RUN ANYWHERE

For detailed video instructions please visit [jaybirdsport.com/support/](https://jaybirdsport.com/support/)



8 HOURS PLAYTIME



SWEAT & WATERPROOF (IPX7)



SPORT FIT - SECURE & COMFORTABLE



10 MIN = 1 HR OF PLAYTIME



SPEED CINCH



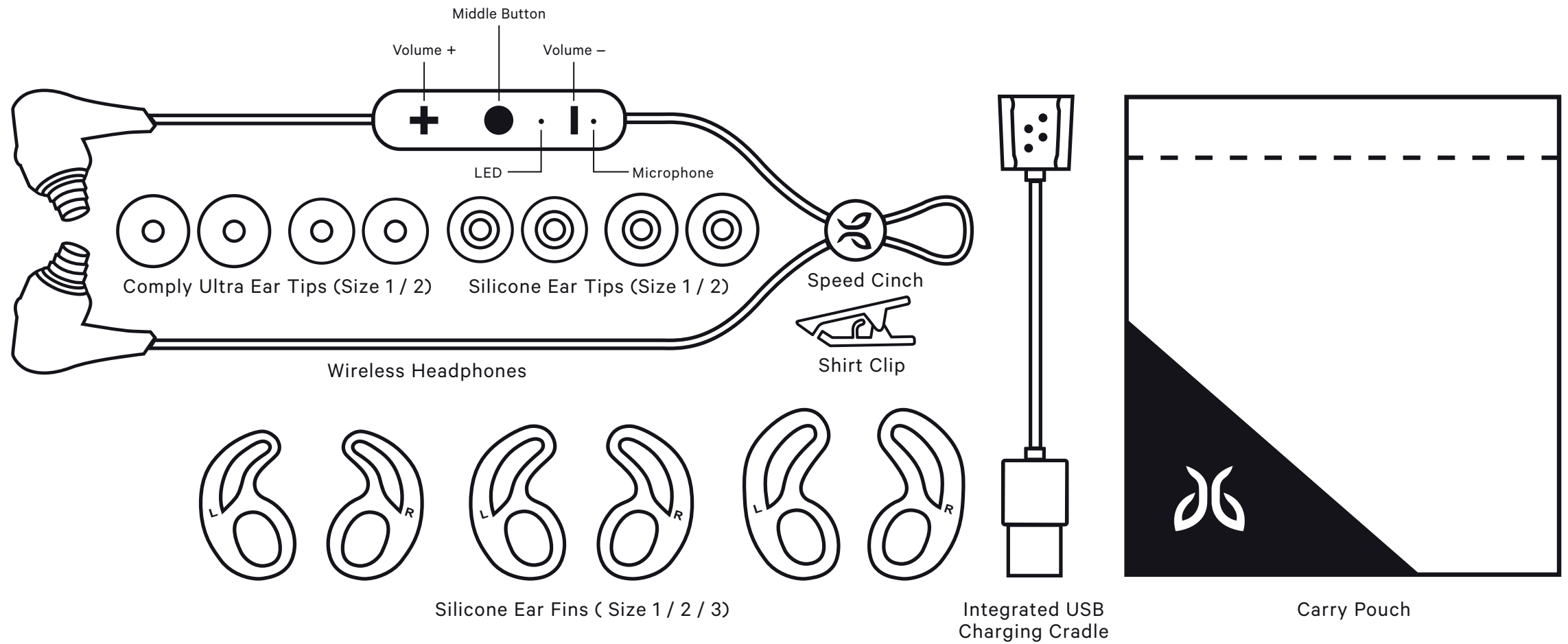
PREMIUM SOUND WITH CUSTOM EQ



MUSIC & CALLS

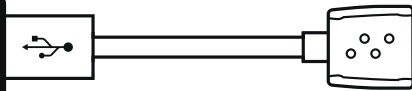
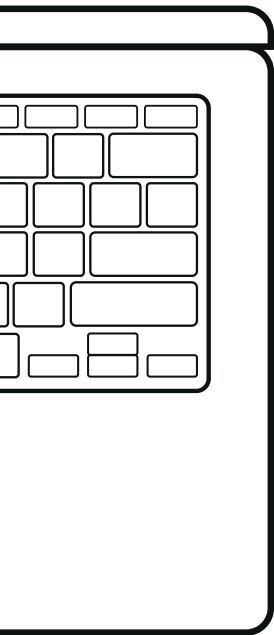
Please refer to the safety warnings for important product safety information prior to installation or use of the product.

# IN THE BOX



# CHARGING/BATTERY STATUS

We recommend you charge your earbuds through any 5V 500mA USB power source. Wall/car adapters/chargers that supply more than 5.5 Volt will damage your Jaybird earbuds and should not be used.

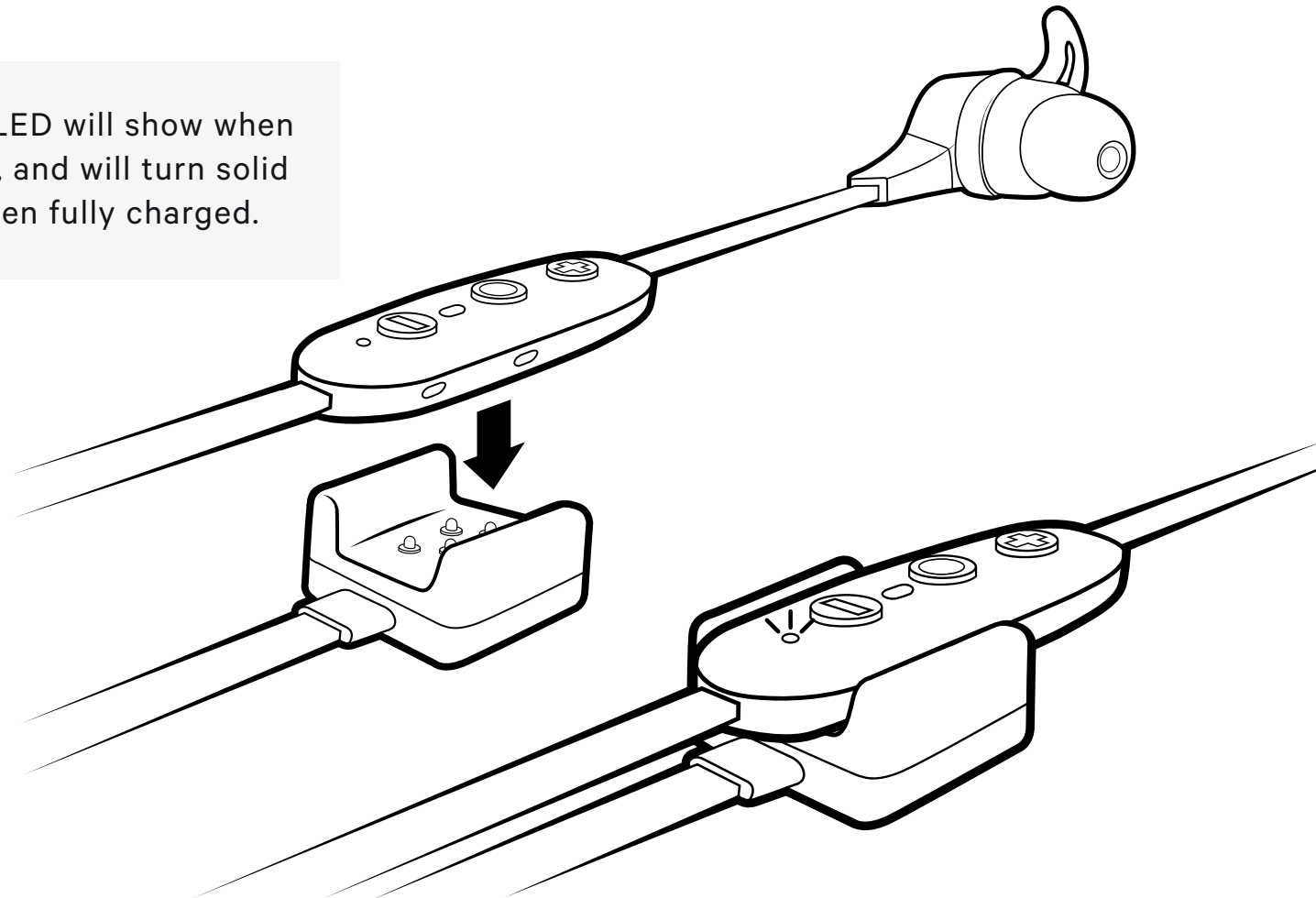


**A** Take the included USB charging cradle and plug it into a USB power source.

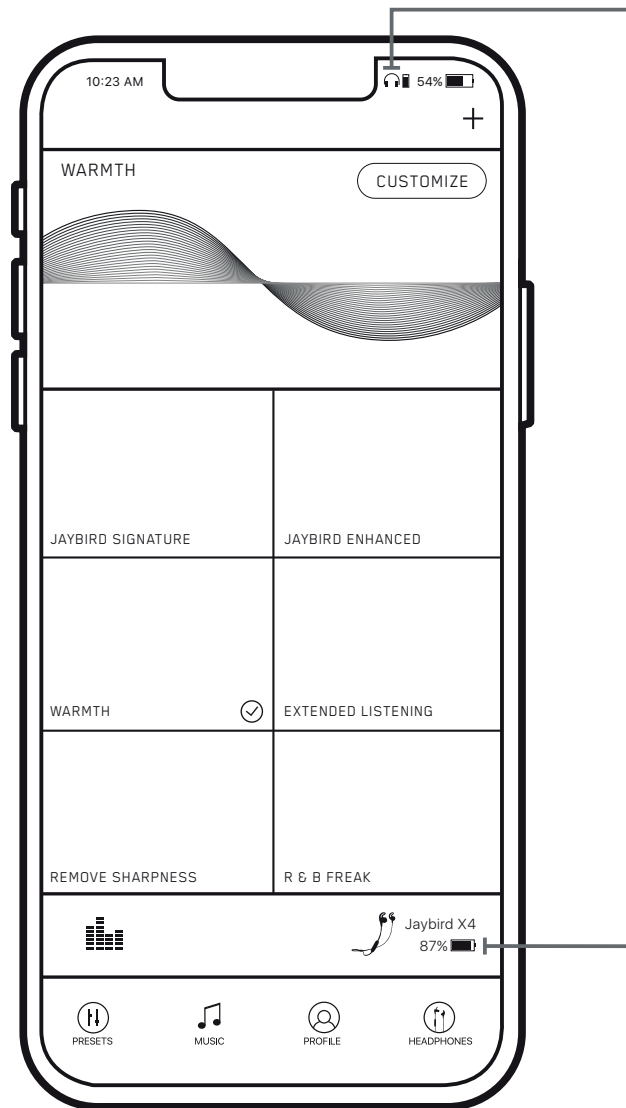
**B** The red LED will show when charging, and will turn solid green when fully charged.

**2 hours** charging gives  
**8 hours** of playtime.

**10 mins** charging gives  
**1 hour** playtime.

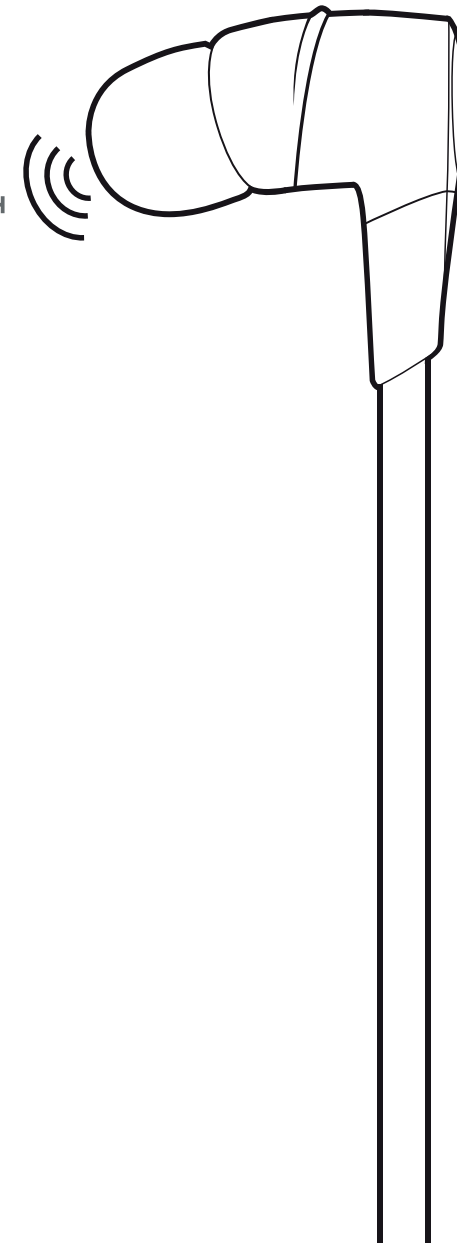


# CHARGING/BATTERY STATUS

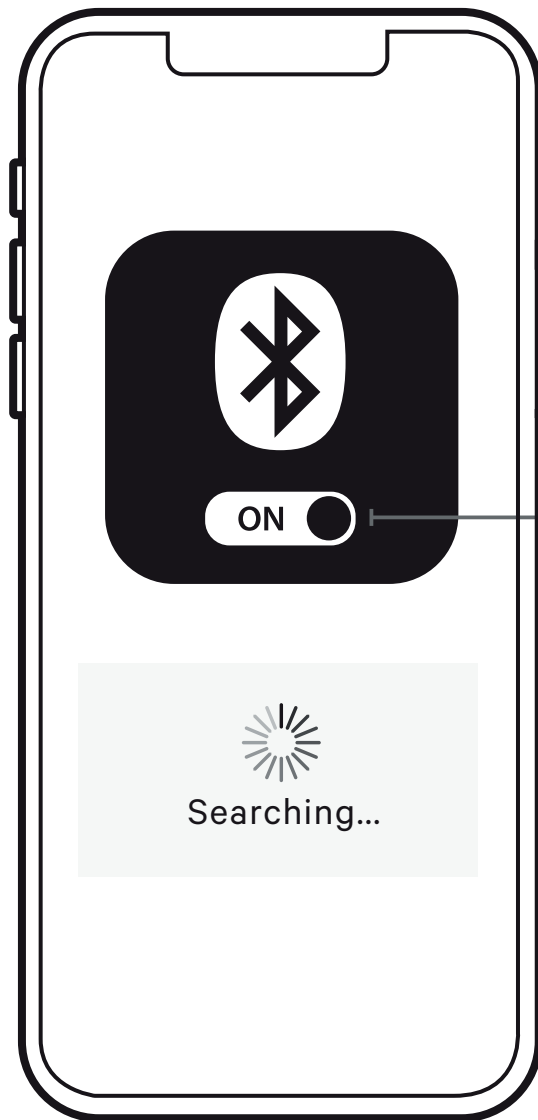


Each time you turn on your earbuds you will hear a battery level announcement. The battery level announcements is rounded to the closest 20%.

Your phone and the Jaybird app will also indicate the battery level. The Jaybird app will indicate the battery level to within 1%.



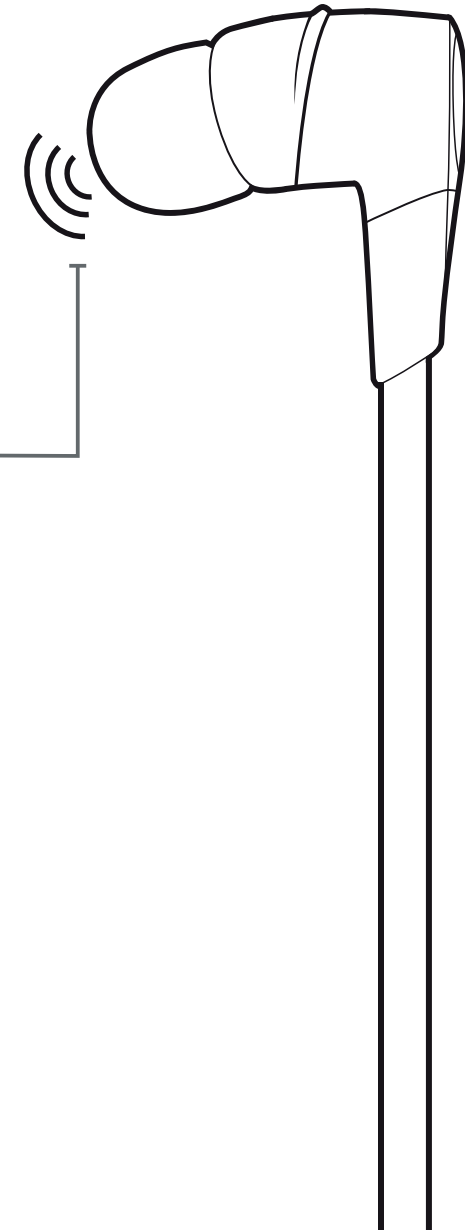
# PAIRING



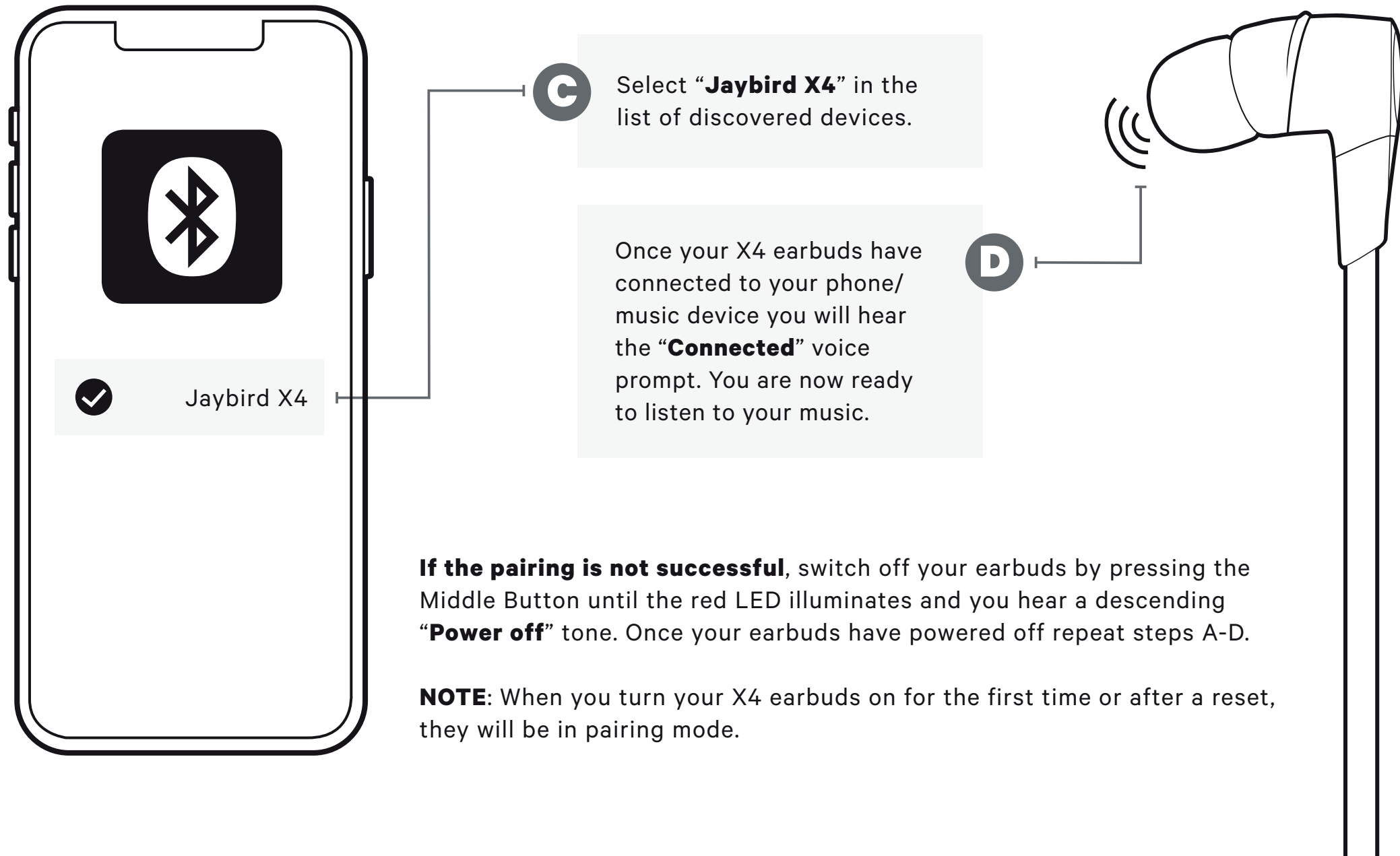
**A** On your phone/music device, turn Bluetooth® on and ensure it is actively searching for Bluetooth devices.

With your X4 earbuds turned off, press and hold the Middle Button until you see the LED blinking red/green. You will hear the **“READY TO PAIR. DOWNLOAD THE JAYBIRD APP FOR AN ASSISTED SETUP”** voice prompt.

**B**



# PAIRING





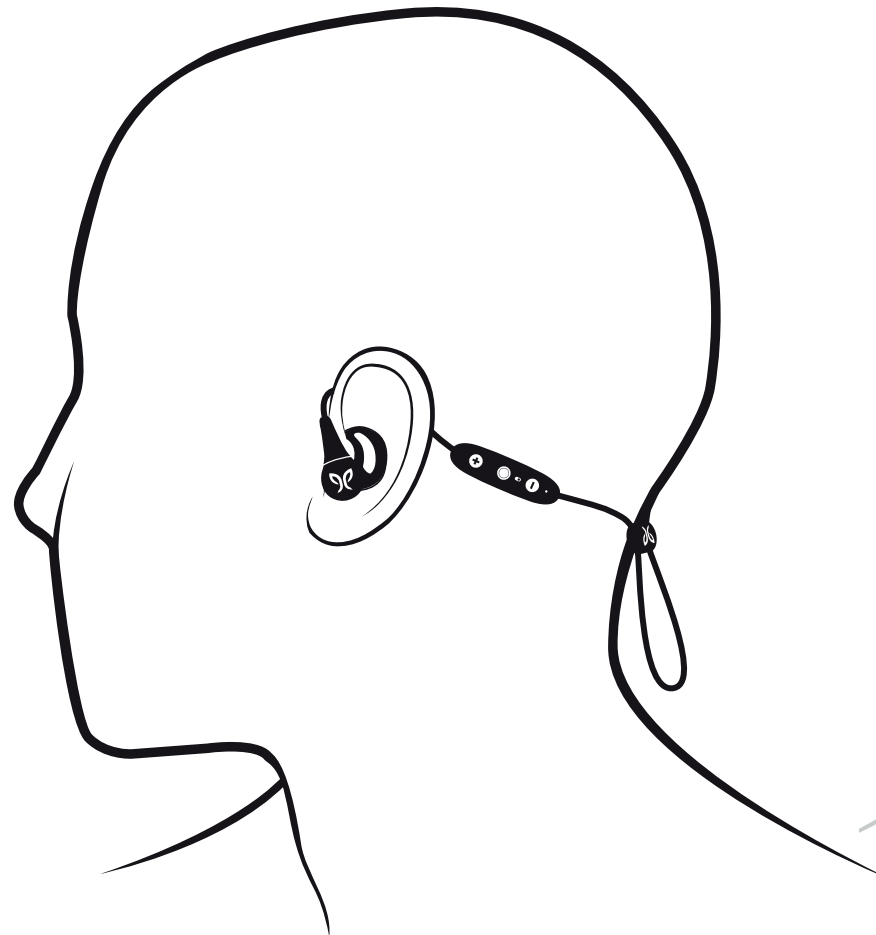
# FINDING YOUR PERFECT FIT

## CHOOSING YOUR SETUP BASED ON USE

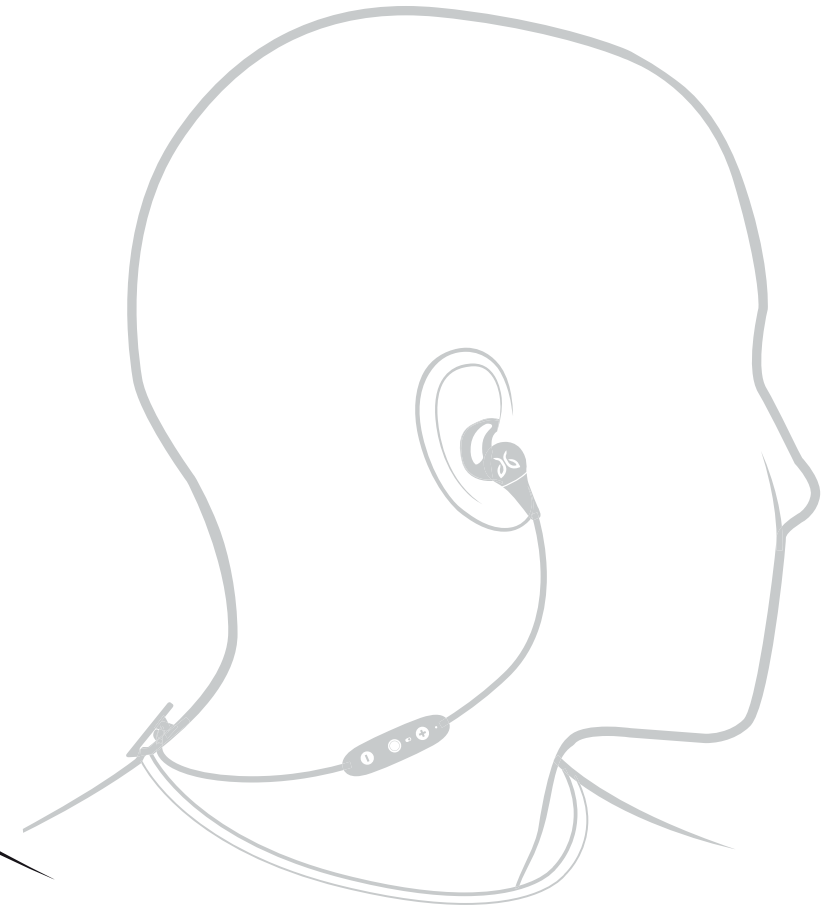
We recommend choosing a fit based on how you plan to use your Jaybird X4.

If you intend to use the Jaybird X4 for sport use, we recommend the **over-ear** setup.

**Over-ear**

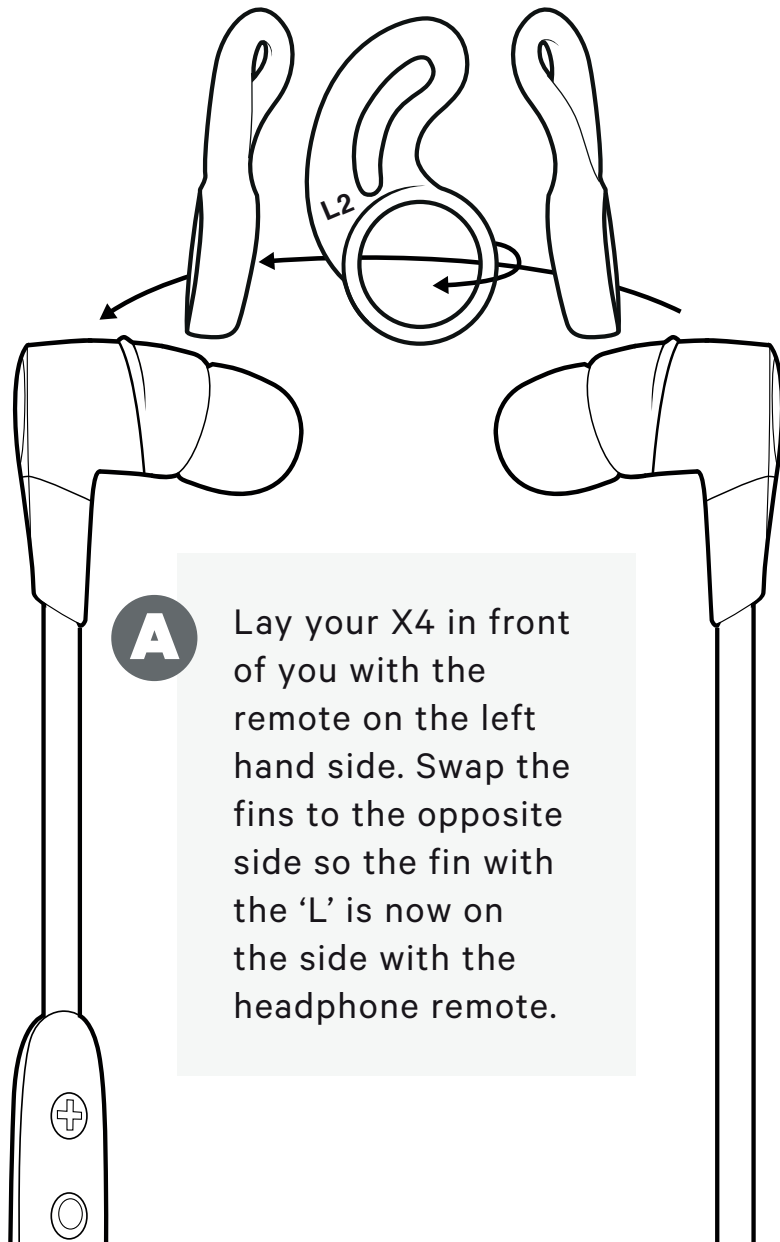


**Under-ear**

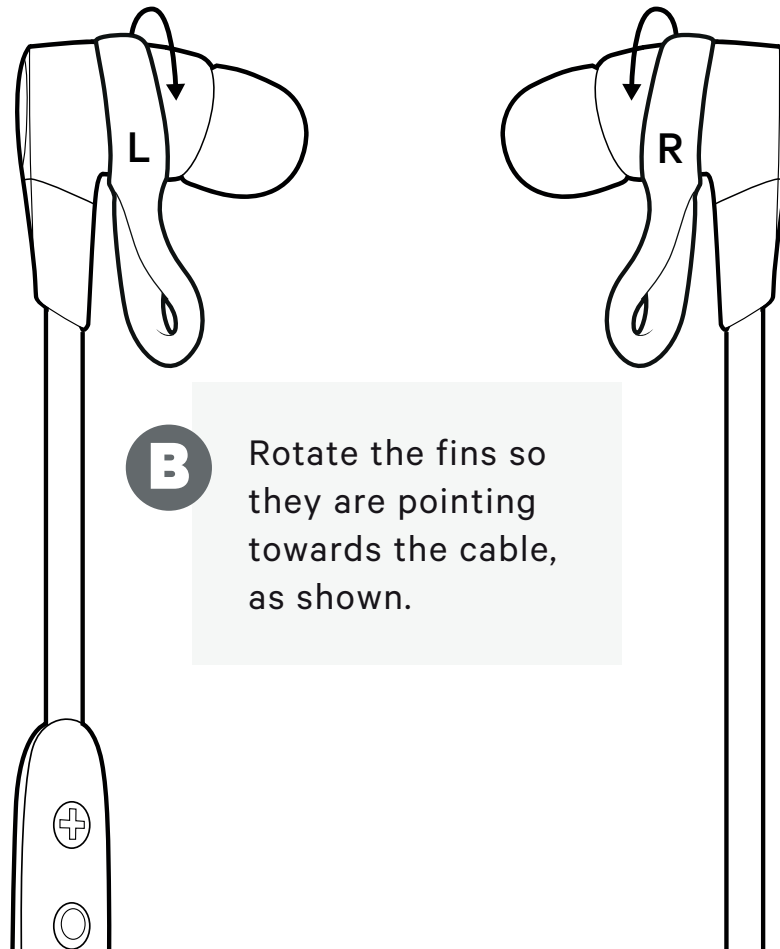


# FINDING YOUR PERFECT FIT

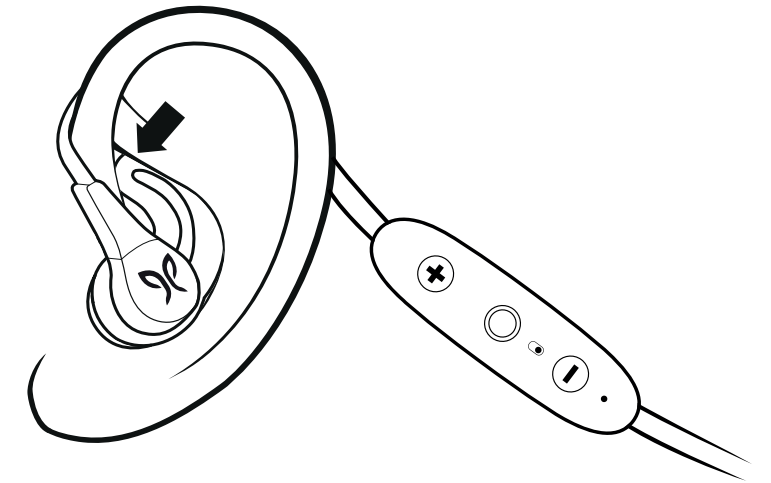
## 1. SET UP YOUR FINS



**A** Lay your X4 in front of you with the remote on the left hand side. Swap the fins to the opposite side so the fin with the 'L' is now on the side with the headphone remote.



**B** Rotate the fins so they are pointing towards the cable, as shown.

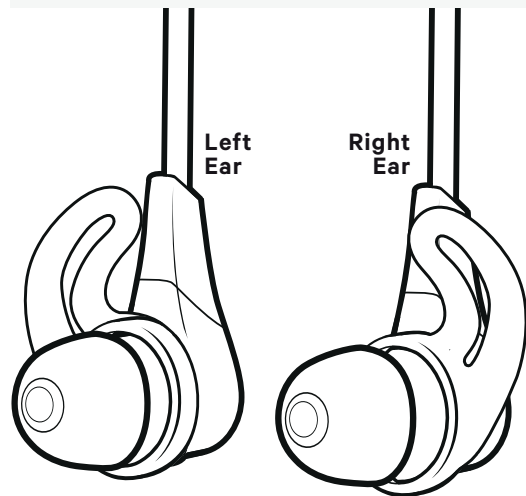


**C** Place your X4 over your ear with the remote on your left side.

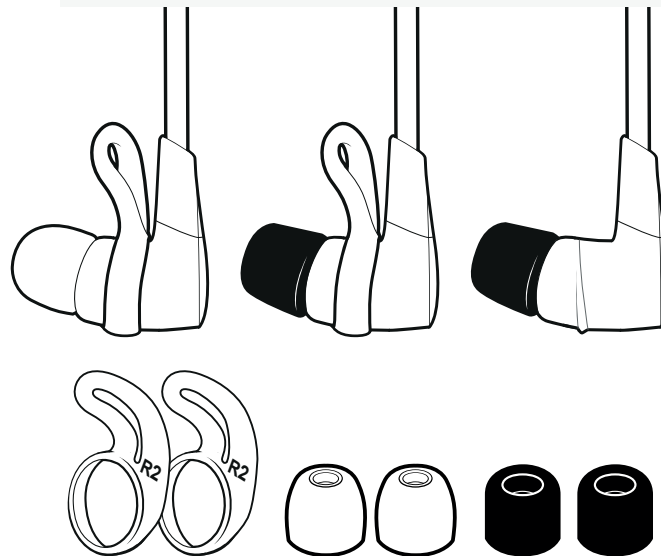
# FINDING YOUR PERFECT FIT

## 2. FINDING THE RIGHT SIZED TIPS AND FINS

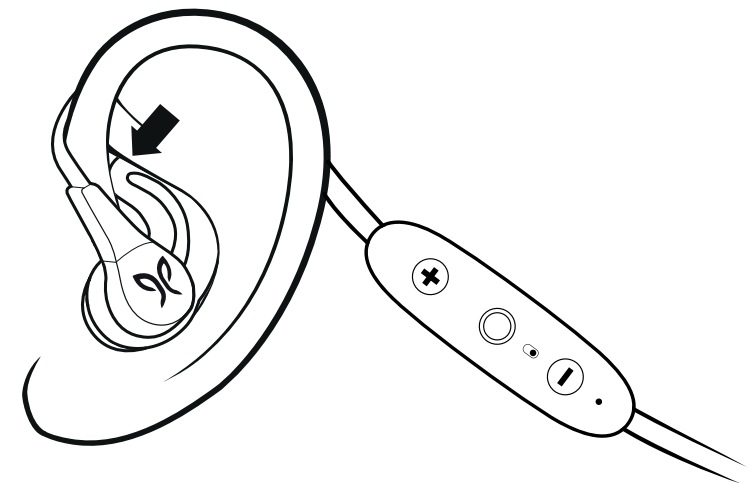
- A** Starting with the size 1 tips and size 2 fins attached, try placing your earbuds firmly within your ear while in the over-ear position.



- B** If your earbuds are not comfortable, or feel loose, try alternative sized tips and/or fins. You can also try the Comply™ foam tips or remove the fins completely. **Be patient, it may take some time to get the perfect fit.**



- C** Once you are happy with the fit, move onto step 3.



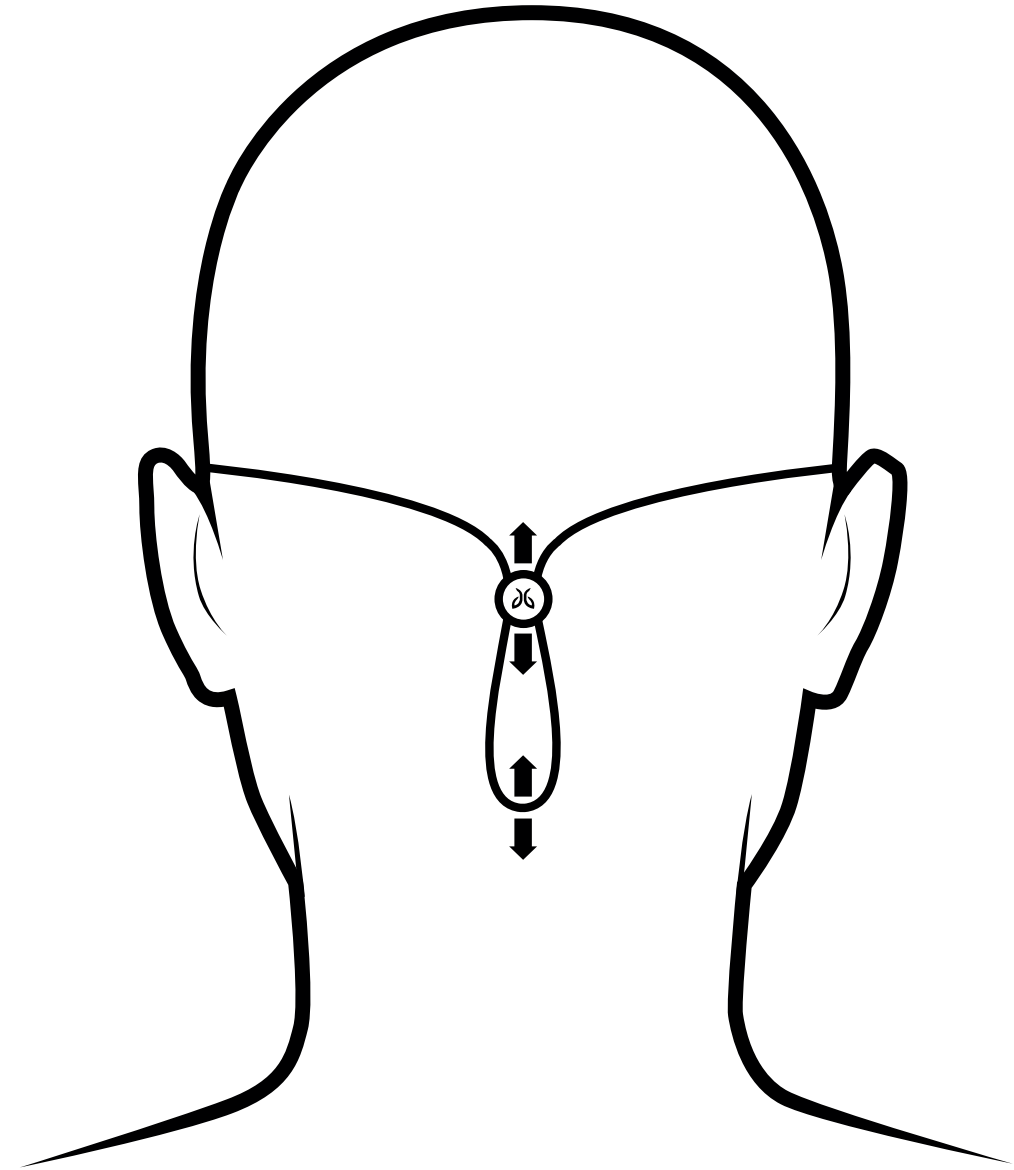
# FINDING YOUR PERFECT FIT

## 3. SPEED CINCH

The **speed cinch** helps to keep the cord off your neck and shoulders, which is especially useful for the over-ear fit.

**A** Place your X4 earbuds in your ears.

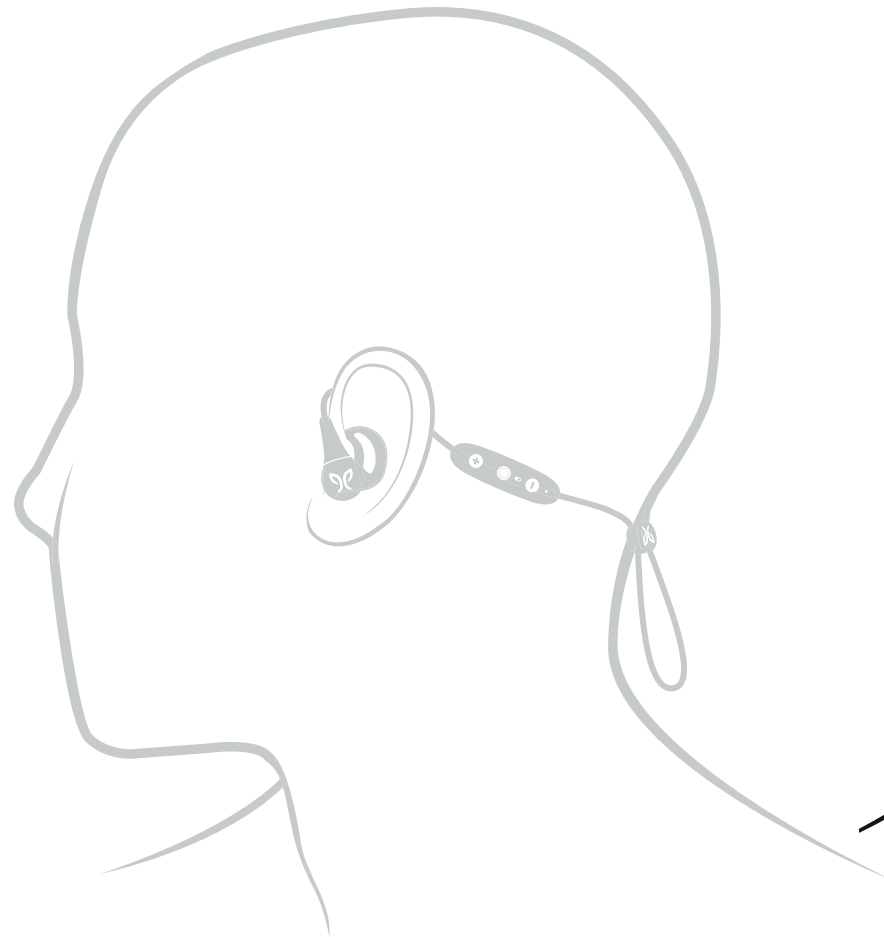
**B** Grab the cord beneath the cinch with one hand. With your other hand adjust the cinch up or down until you find the right cord length to get a snug fit with no excessive slack.



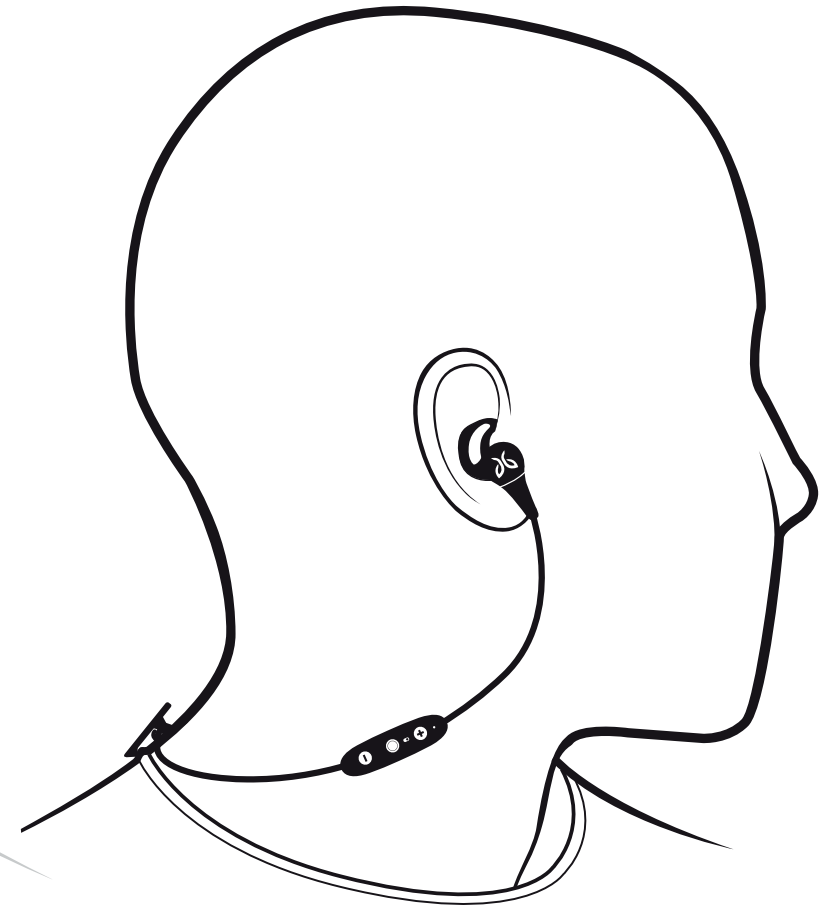
# FINDING YOUR PERFECT FIT

If you intend to use the Jaybird X4 for casual use, we recommend the **under-ear** setup.

Over-ear

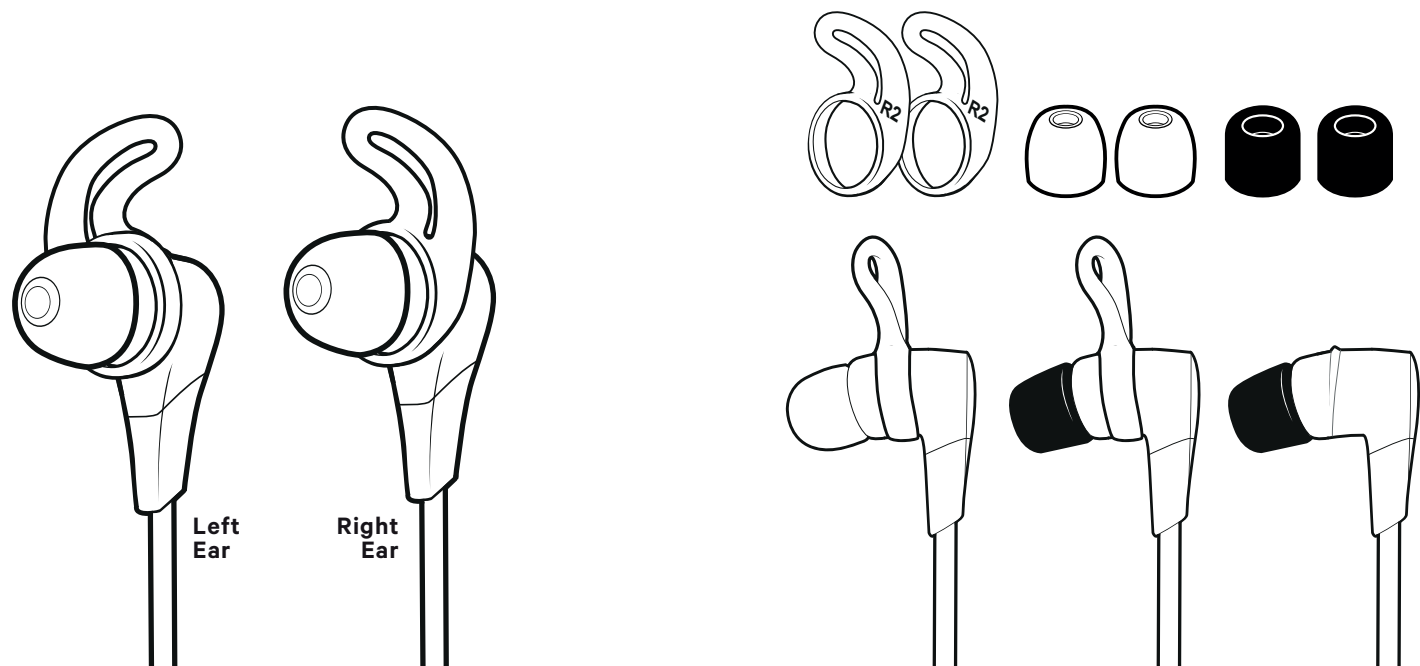


Under-ear



# FINDING YOUR PERFECT FIT

## 1. FINDING THE RIGHT SIZED TIPS AND FINS



**A** With the size 1 tips and size 2 fins attached, place your earbuds firmly within your ear while in the under-ear position. The remote should be on the right side.

**B** If your earbuds are not comfortable, or feel loose, try alternative sized tips and/or fins. You can also try the Comply™ foam tips or remove the fins completely. **Be patient, it may take some time to get the perfect fit.**

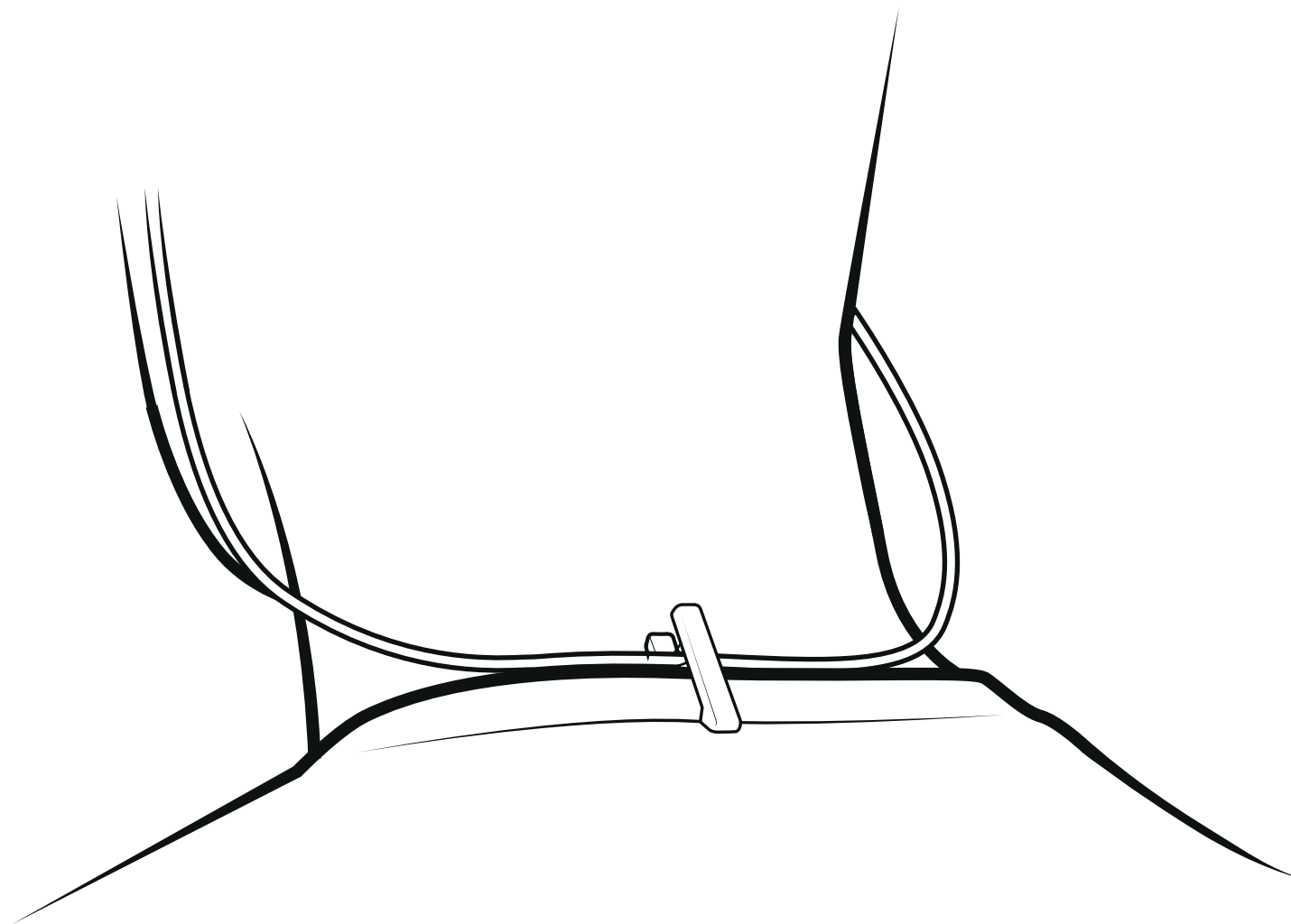
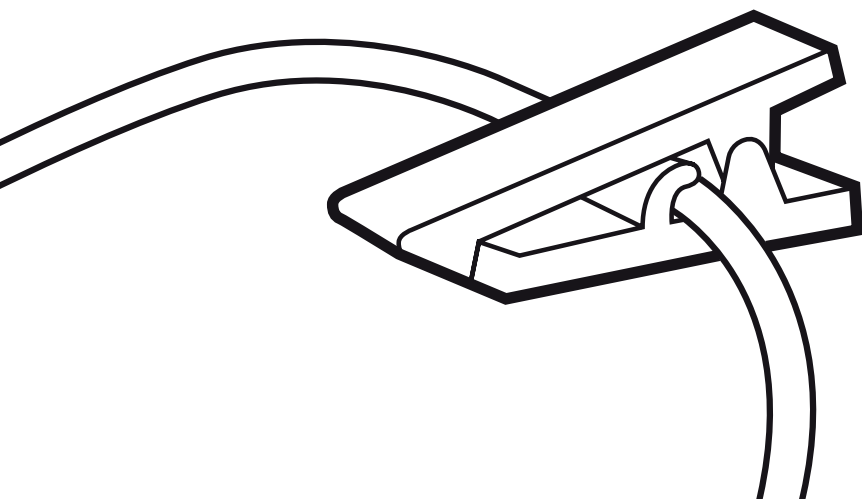
**C** Once you are happy with the fit, you are good to go.

# FINDING YOUR PERFECT FIT

## 2. SHIRT CLIP

Use the included shirt clip to secure your X4 earbuds to the back of your shirt.

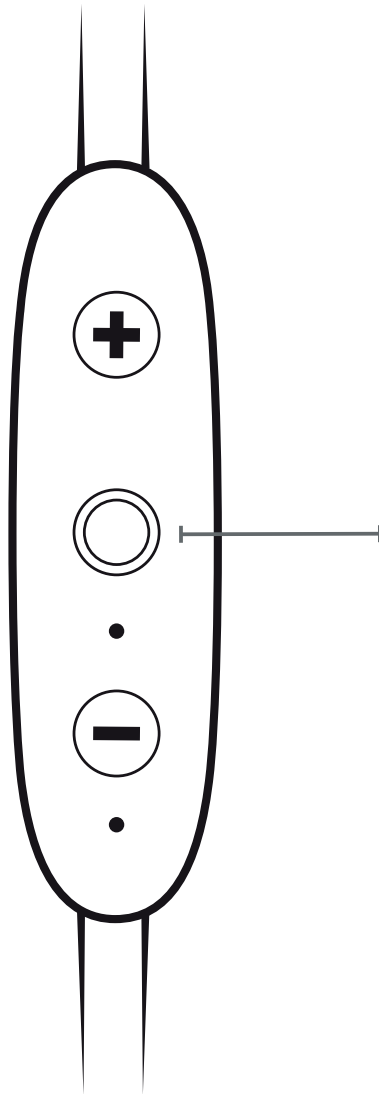
- A** Prior to using the shirt clip, remove, if necessary, the speed cinch.
- B** Attach the shirt clip to your shirt with the long side of the clip on the outside of your shirt.



# DETAILED INSTRUCTIONS

## BUTTON FUNCTIONALITY

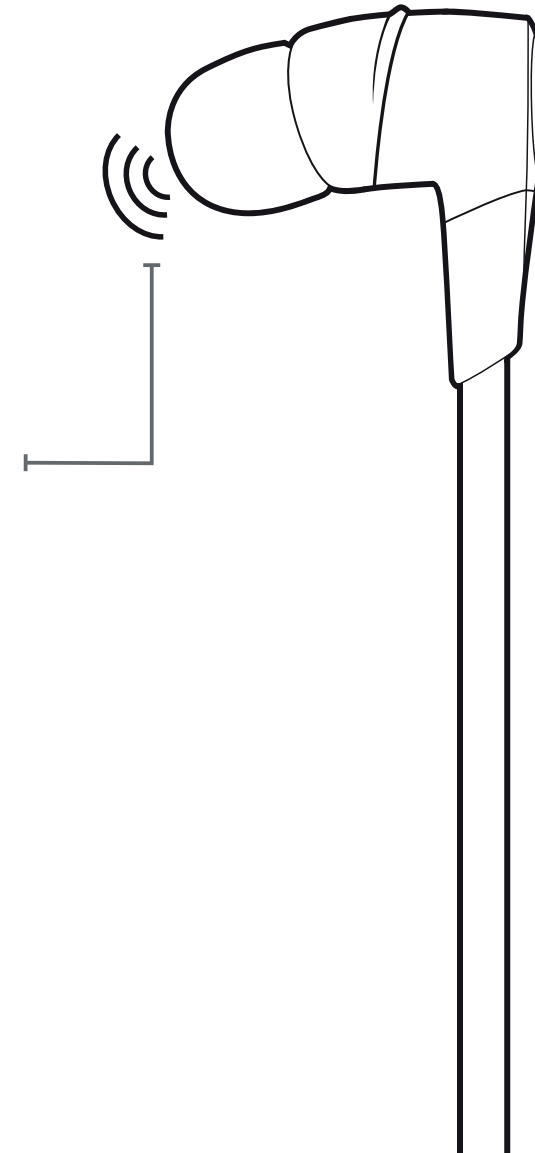
 LONG PRESS



 ON/OFF

Turn your earbuds **ON**: press and hold the Middle Button until you hear an ascending “Power on” tone and the LED blinks green.

Turn your earbuds **OFF**: press and hold the Middle Button until you hear a descending “Power off” tone and the LED illuminates red before turning off.

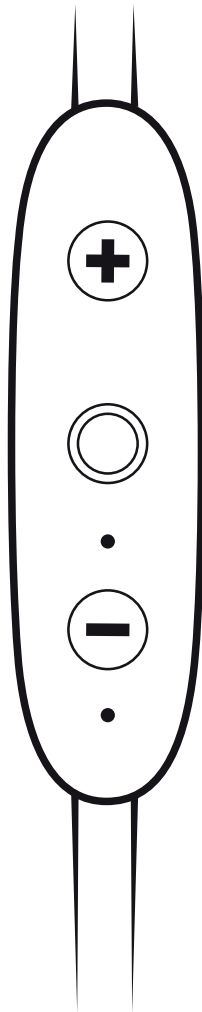




# DETAILED INSTRUCTIONS

## PLAYING MUSIC

● PRESS    ● LONG PRESS



- VOLUME UP      ● SKIP FORWARD
- PLAY / PAUSE      ● VOICE ASSISTANT
- VOLUME DOWN      ● SKIP BACKWARD

**Play or pause**, a song or video with a single press and release of the **Middle Button**.

**To skip a song**, long press the **Vol. + Button**.

**To go backwards**, long press the **Vol. - Button**.

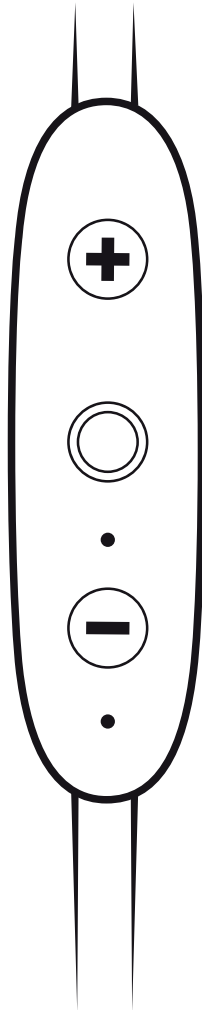
**To change the volume + or -**, press the **Vol. +** or **Vol. - Button**.

**To activate voice assistant**, (Siri or Google Now), long press the **Middle Button**.

# DETAILED INSTRUCTIONS

## PHONE CALLS

● PRESS    ▬ LONG PRESS    ●● DOUBLE PRESS



● VOLUME +

● ACCEPT / END A CALL

● VOLUME -

▬ DECLINE A CALL

▬ MUTE / UNMUTE

●● REDIAL

**Accept a phone call:** press the **Middle Button**.

**To decline a phone call:** long press the **Middle Button**.

**To mute or unmute a call:** long press the **Vol - Button**.

**To redial:** a phone number you can double press the **Middle Button**.\*

**To change the volume + or -:** press the **Vol +** or **Vol - Button**.

\*Standby Mode: Powered and not playing music or on a phone call.

# DETAILED INSTRUCTIONS

## THE JAYBIRD APP

The Jaybird App lets you customize the sound profile of your X4 earbuds. You can also enable Find My Buds to track your buds if lost. Connect your buds to the Jaybird app to see if a firmware update is available.

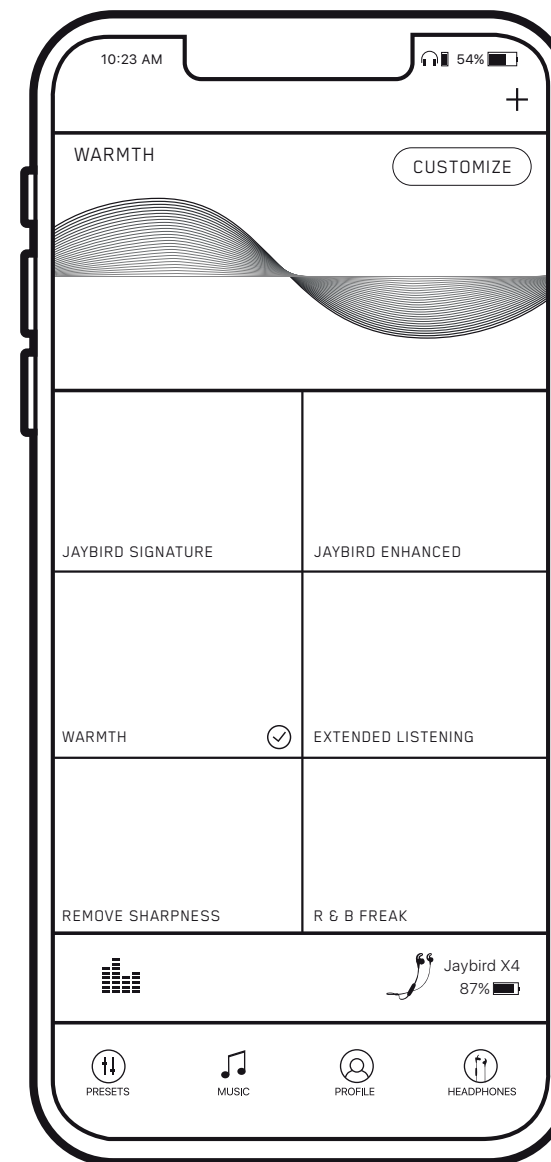


Download on the  
**App Store**



GET IT ON  
**Google Play**

Your new sound settings are saved on your earbuds, so you can take your custom sound with you no matter where you go with any device you use.

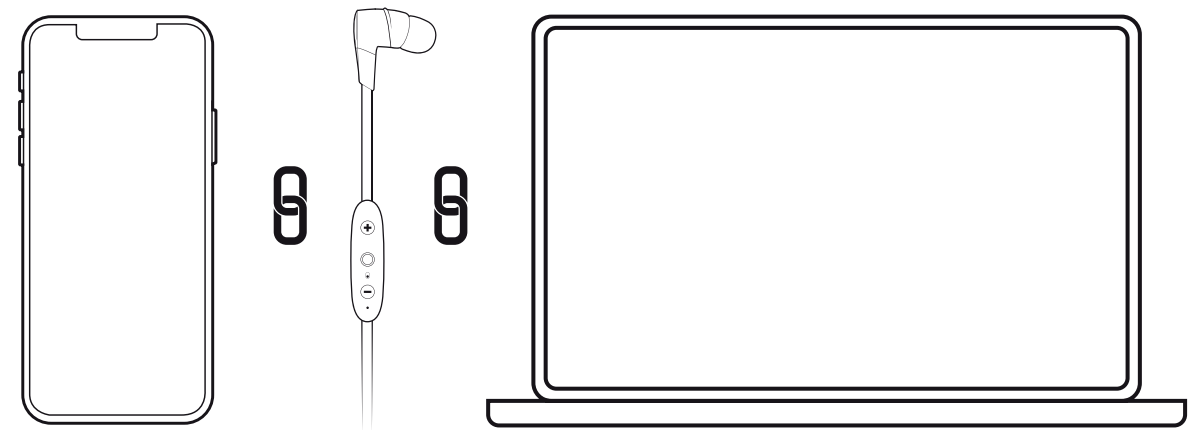


# DETAILED INSTRUCTIONS

## MULTIPOINT - CONNECTION TO MULTIPLE DEVICES

Multipoint allows you to be connected to two devices simultaneously. You can for instance be connected to your laptop and your mobile phone. While listening to music on your laptop you will be able to accept an incoming call on your phone.

- 1** Ensure your earbuds are up to date. Connect to the Jaybird app to see if a firmware update is available.
- 2** Ensure your X4 earbuds are paired and connected to both devices. Follow pairing instructions on page 5-6.
- 3** Make sure that only the two devices you want to connect to are turned on and in proximity



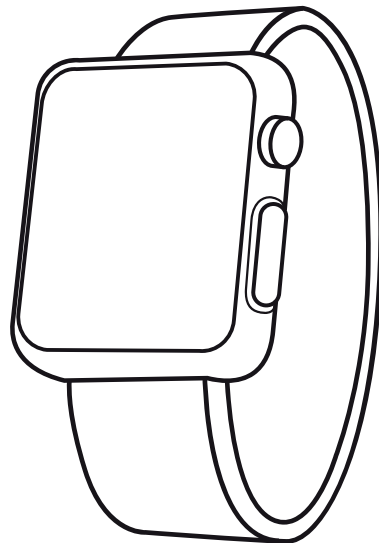
Your X4 can remember up to eight paired Bluetooth® devices and can be actively connected two devices at a time.

# DETAILED INSTRUCTIONS

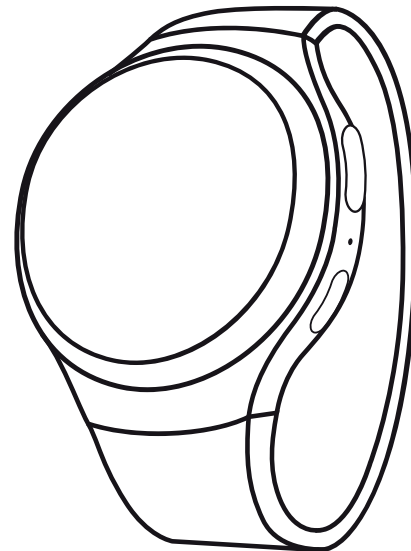
## SMARTWATCHES

With the right smartwatch you can leave your phone at home. Just sync music to your smartwatch and pair X4 to your smartwatch. Use your smartwatch user manual for instructions on how to pair a Bluetooth device.

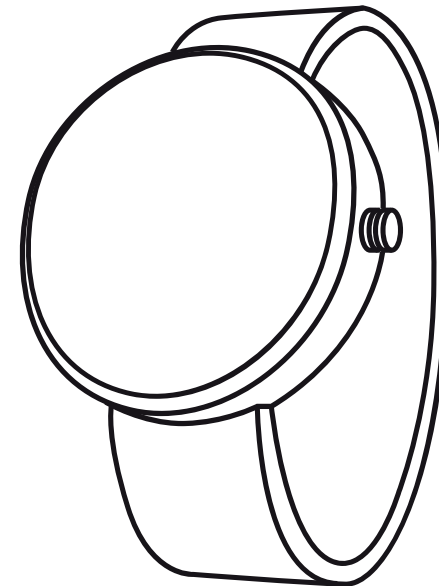
**Apple WatchOS**



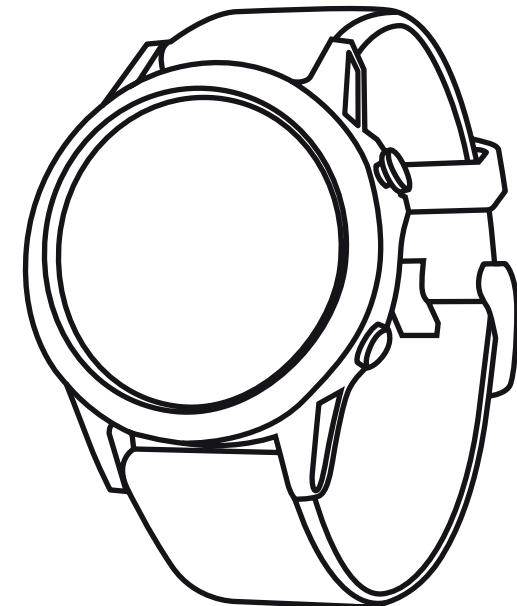
**Samsung**



**Android Wear**



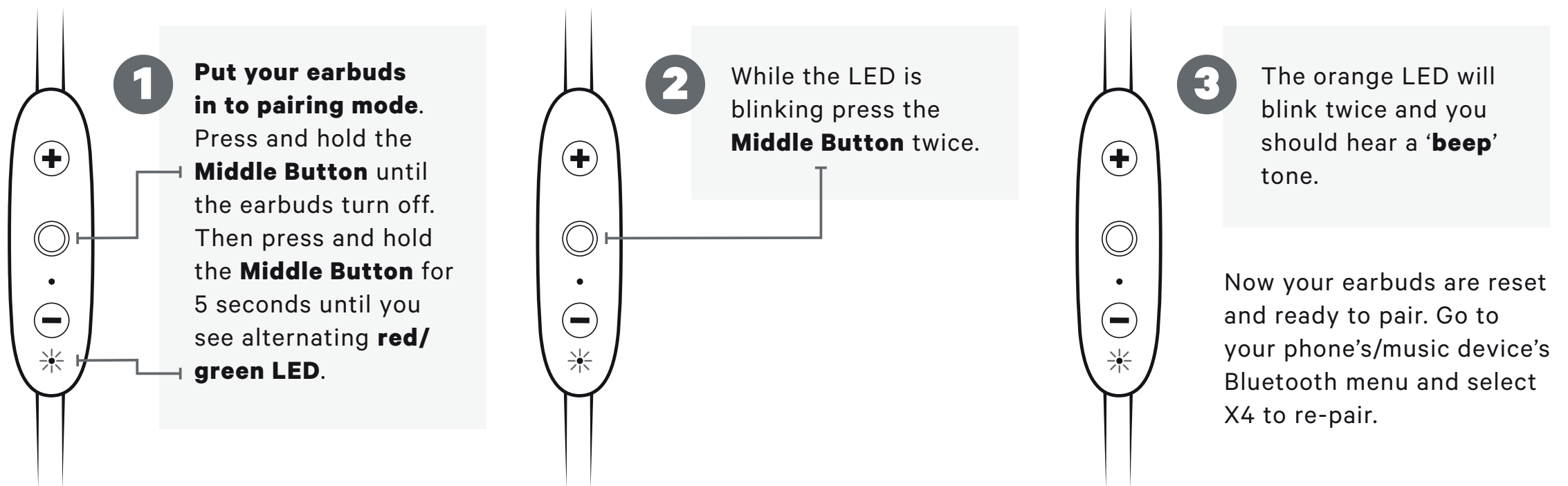
**Garmin**



# TROUBLESHOOTING


**Soft reset:** If your earbuds are not responding, put your X4 in the charge cradle and connect the USB charging cable to a power source. This will turn your earbuds off and perform a soft reset.

**Factory reset:** If this does not resolve your problem we recommend resetting your earbuds to their original factory settings. Before starting this process please “FORGET” or “REMOVE” your X4 device in your Bluetooth list of discovered devices in your phone or music device.



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# SPECIFICATIONS

|                   |  |
|-------------------|--|
| Bluetooth Version | 4.1, Multipoint  |
| Codec             | AAC, SBC, Modified SBC   |
| Profile           | Handsfree, Headset, A2DP, AVCRP, SPP   |
| Effective Range   | 10 meters (30 feet)  |
| Play Time         | 8 Hrs*   |
| Power             | Bluetooth headset: 5.0V  , 1A |
| Charging Time     | 2 Hrs  |
| Quick Charge      | 10 Min = 1 Hr play time  |
| Dimensions        | 13 x 24 mm earbud size, 490 mm cord length   |
| Weight            | Approx 14.7 g (without fins and tips)  |

\*Play time and standby time may vary due to usage conditions. Adding additional bass to your sound profile through the Jaybird app will reduce play time.

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# WARRANTY, WARNINGS & SAFETY

Full warranty, care & maintenance details at:  
[jaybirdsport.com/warranty](http://jaybirdsport.com/warranty) +1.866.244.3399

**WARNING:** Due to the isolating characteristics of these headphones do not use while driving, riding a bike or where vehicular traffic is present, or in any other activity where failure to hear surrounding sounds could be dangerous. Use of these headphones at excessive volumes may cause permanent hearing damage. Always turn the volume down before use. Take caution in regards to inserting objects into ear canal, use at own risk. Do not wear the device while it is connected to a power source driven from main 110V or 220V lines.

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## WATERPROOF

Your Jaybird X4 earbuds feature an IPX7 waterproof rating. X4 earbuds are designed to handle rain, mud and outdoor adventures.

Jaybird headphones are not designed for swimming, showering or exposure to pool or ocean water. In case of exposure to salted or chlorinated water, rinse the headphones gently with fresh water and air dry before use. The charging cradle is not water resistant, so please ensure your headphones are completely dry before charging.

## EARTIP CLEANING

Keeping your Jaybird Earbuds eartips clean is essential for safe, hygienic use.

**IMPORTANT:** DO NOT attempt to clean the eartips without first removing them from the headphones. Getting the delicate circuitry inside your Jaybird Earbuds wet may cause permanent damage.

1. Firmly grip the eartip with one hand and the earphone with the other. Carefully remove the eartip from the bud.
2. Use warm water and mild soap on a damp cloth to remove dirt and earwax from the eartip. Do NOT use harsh cleaning agents.
3. Rinse and completely dry your eartip before placing them back on your earbuds.
4. Carefully push the eartips back onto the earbuds.



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## LISTEN RESPONSIBLY

Avoid excessive volume levels and prolonged periods of listening. Prolonged listening at excessive volume levels may cause permanent hearing disability.

Do not use around road traffic.

## CARE AND MAINTENANCE

Clean eartips regularly of dirt and wax buildup. To clean, remove eartips from earbuds, then gently wipe away dust and oil with a dry cloth, and/or use warm water and mild soap to remove buildup. Rinse and completely dry before reattaching.

Before charging, ensure earbuds are completely dry of sweat and water.

Video instructions at [jaybirdsport.com](https://www.jaybirdsport.com)

